



Honeycomb Blinds Warranty

Blinds Online (PRIVATE) warrant each honeycomb blind sold to be free from defects in materials or workmanship for a period of 5 (five) years from the time of receipt of the original goods, provided that such products were correctly installed, and such products were made or assembled exclusively from original materials and components. This warranty is valid only to the original purchaser and any resale or other transfer of the product and/or materials voids this warranty

This is a limited warranty, and the obligation of the manufacturer is solely limited to repair or replacement of the honeycomb blinds or honeycomb blind components found to be defective, at the manufacturer's sole discretion. Repairs will be made only with like or similar parts. This warranty does not include costs of labour for measuring and/or installation, or trip charges

This warranty does not cover any condition of or damage to the honeycomb blind or window from unauthorized repairs, accidents, alterations, misuse, abuse, act of God, motorized devices, daily wear and tear, moisture damage, exposure to elements or excessive humidity, or failure to follow instructions with respect to measurement, installations, cleaning or maintenance. Improper, inappropriate, or unauthorized replacement parts, repairs or maintenance voids this warranty. This warranty excludes all liability for removal of the honeycomb blind and reinstallation in the same or another window, or damage to the window frame, glass or any other portion of the window. Due to manufacturing processes and natural variations in materials in the products, the manufacturer cannot guarantee exact colour matches on subsequent orders. Returns cannot be authorised due to these normal variations

Honeycomb blind warranty claims must be accompanied by proof of purchase, as well as details regarding the nature of the problem, location of the product, etc

PHOTOS MUST BE SUBMITTED WITH EVERY WARRANTY CLAIM

A warranty claim will not be processed without photos to support the claim. We reserve the right to have the goods returned to an approved location for inspection before implementing the warranty. It is the purchaser's responsibility to return, if requested by the factory, at their own expense, any defective goods

All other warranties, both expressed and implied, are explicitly disclaimed. This warranty excludes all liability for incidental or consequential damages, or for any other direct or indirect damage, loss, cost, expense or fee. Please note that our products are manufactured with the best quality material, however some colour fading and shrinkage are completely normal and should be expected under New Zealand's high UV levels during the lifetime of the blind

All products are quality checked and tested before leaving the factory